



May 28, 2014

Dear Kingsburg Resident,

As you may already be aware, Mid Valley Disposal will be your new waste and recycling service provider, effective June 30, 2014. We are very excited that we have been given the opportunity to serve you, and are committed to consistently exceeding your expectations. We have already received your current service information from the City of Kingsburg and are diligently working behind the scenes with the City to ensure a smooth transition for everyone involved. A few important facts about this transition:

- **NO CHANGE** to your scheduled service day. All current collection days, including holiday delays, will remain the same.
- **THREE NEW CARTS** will be delivered to your residence curbside on your normal service day during the week of **June 23**. You will receive a green/organics waste cart, a brown trash cart, and a blue recycling cart. In order to ensure you receive the correct carts and avoid any confusion as to which carts belong at which residence, all three will initially be delivered to the curb in front of your home. You will need to take the garbage and green waste can to the alley for pickup. Your old carts will be removed for you during the same time period.
- **NO CHANGE** to the placement of your containers for pick-up. As before, on your scheduled service day, all containers will be picked up where they currently are. So, if you are currently collected in the alley, this will remain. If you're currently collected curbside, this will stay the same. All recycling will continue to be picked up curbside.
- **NO CHANGE** to your current billing process. You will still make payments to the City of Kingsburg for trash services included in your monthly utility bill. If you have questions regarding billing, call the City of Kingsburg at (559) 897-5821. Residential rates will also remain the same.

It is our goal, in partnership with the City of Kingsburg, to make this transition as seamless as possible. If you have any questions, comments or concerns about our service, please do not hesitate to visit our website at www.midvalleydisposal.com, or call us at (559) 843 – 2467. Our customer service representatives are always happy to assist.

We feel privileged to have been chosen to serve you and your community, and look forward to building a positive relationship with you as we continue to serve Kingsburg for years to come.

Sincerely,

Mid Valley Disposal